

# Susan Nauss Exon

## Publications

### *Books and Book Chapters*

- Work in Progress, Book chapter in *MEDIATION ETHICS: A PRACTITIONER'S GUIDE* (Omer Shapira, ed., American Bar Association).
- *ADVANCED GUIDE FOR MEDIATORS* (2014 Carolina Academic Press).
- *TEACHER'S MANUAL TO ADVANCED GUIDE FOR MEDIATORS* (2014 Carolina Academic Press).
- Commentary in *MEDIATION ETHICS: CASES AND COMMENTARIES* 297-302 (Ellen Waldman, ed., Jossey-Bass 2011).

### *Law Review Articles*

- *Building Trust Online: The Realities of Telepresence for Mediators Engaged in Online Dispute Resolution*, 49 *STETSON LAW REVIEW* 109 (2019) (co-authored with Soomi Lee).
- *Ethics and Online Dispute Resolution: From Evolution to Revolution*, 32 *OHIO STATE JOURNAL ON DISPUTE RESOL.* 609 (2017).
- *Maximizing Technology to Establish Trust in an Online, Non-visual Mediation Setting*, 33 *U. LA VERNE LAW REV.* 27 (2011).
- *The Next Generation of Online Dispute Resolution: The Significance of Holography to Enhance and Transform Dispute Resolution*, 12 *CARDOZO J. CONFLICT RESOL.* 19 (2010).
- *The Misnomer of a Mediation Value: Why All Mediators Cannot Remain Impartial*, 1 *Y.B. ARB. & MED.* 164 (2009) (Penn State Dickinson Law School peer review journal).
- *The Effects that Mediator Styles Impose on Neutrality and Impartiality Requirements of Mediation*, 42 *U.S.F. L. REV.* 577 (2008).
- *How Can a Mediator be Both Impartial and Fair?: Why Ethical Standards of Conduct Create Chaos for Mediators*, 2006 *J. DISP. RESOL.* 387 (2006).
- *California's Opportunity to Create Historical Precedent Regarding a Mediated Settlement Agreement's Effect on Mediation Confidentiality and Arbitrability*, 5 *PEPP. DISP. RESOL. L.J.* 215 (2005).
- *The Best Interest of the Child: Going Beyond Legalese to Empathize With a Client's Leap of Faith*, 24 *J. JUV. L.* 1 (2003-04).
- *Personal Jurisdiction: Lost in Cyberspace?*, 8 *COMPUTER L. R. & TECH. J.* 21 (Fall 2003).
- *The Internet Meets Obiwan Kenobi in the Court of Next Resort*, 8 *B.U. J. SCI. & TECH. L.* 1 (2002).
- *A New Shoe is Needed to Walk Through Cyberspace Jurisdiction*, 11 *ALB. L.J. SCI. & TECH.* 1 (2000).

### ***Journal Articles and Shorter Works***

- *Trusting a Mediator: It Might be Easier than You Think*, Blog Post on Mediate.com (Sept. 20, 2019).
- *Women in Negotiation*, 65 RIVERSIDE LAWYER MAGAZINE 15 (Mar. 2015).
- Drafted Ethics Hypothetical and Commentary for ABA Section of Dispute Resolution's E-Newsletter (Aug. & Sept. 2013).
- *Six Building Blocks of Trust: Methodology that Every Mediator, Especially Virtual Mediators Need to Know*, December 2011 issue of Riverside County ADR Panel Newsletter.
- *Foreword, Symposium: Forecasting the Future: Cutting Edge Issues in ADR*, 33 U. LA VERNE LAW REV. 1 (2011).
- *Virtual Virtues: Ethical Considerations for an Online Dispute Resolution (ODR) Practice*, 17 ABA DISPUTE RESOLUTION MAGAZINE 6 (Fall 2010). Co-authored with DeMars, Rule and Kovach.
- Drafted Ethics Hypothetical and Commentary for ABA Section of Dispute Resolution's E-Newsletter (Aug. & Sept. 2010).
- *Ethical Considerations of Online Dispute Resolution (ODR) Practice*, conference paper co-authored with DeMars, Rule and Kovach for the ABA Section of Dispute Resolution 2010 Annual Conference.
- Drafted Ethics Hypothetical and Commentary for ABA Section of Dispute Resolution's E-Newsletter (July & Sept. 2008).
- *The Ethics of Mediation*, 57 RIVERSIDE LAWYER MAGAZINE 13 (June 2007).
- *The Heart and Soul of International Adoptions: Laws are not Enough*, 57 RIVERSIDE LAWYER MAGAZINE 18 (Jan. 2007).